



Job Centre Plus Roll-Out

Project overview

This project was a major regional development for the Department of Work and Pensions, as it enhanced and updated its Job Centre Plus facilities throughout south Wales, the Westcountry and the Midlands.

Whitehead was selected as Midas' preferred M&E contractor for the £7m project at 28 sites including Cardiff and the Vale of Glamorgan, Swansea, Gwent, the eastern valleys of Wales, Wolverhampton, Birmingham and Stoke. We were able to produce an equally high standard of design and installation across each of the sites, completing upgrade works including air conditioning and ventilation systems.

Challenges

Despite the need for some significant building services redevelopment work, the client required the premises to remain open and operational during our installation works. This led to the need for careful planning and co-ordination, along with a considerate phasing of works.

Solutions

Whitehead responded to these challenges with a series of intensive workshops, held with the client to ensure both parties were aware of requirements and schedules. In depth programmes of working phases (including related fire plans) were created, and ongoing communication with the client and union representatives enabled us to keep disruption to a minimum, within fixed working windows.

Project title

» Job Centre Plus Roll-Out

Project Manager

» Mark Eaves

Sector

» Public

Location

» Wales, West and Midlands

Client name

» Department of Work and Pensions

Start date

» 2001

Completion date

» 2004

Value

» £ 7m

"This was extremely challenging roll out to programme and the individual contracts were split into several phases to meet the client's demands of maintaining the working environment for the staff while the refurbishment was undertaken."

Mark Eaves –
Project Manager